

Case Study: Cath Labs - Blackpool Teaching Hospital NHS Foundation Trust [22.07.2022]

Project Work & Deliverables

Attitude & Mindset

- 1) Productivity goals and objectives have been agreed and communicated by senior clinicians in the labs, all of which can be monitored through CareCube's front-end reports
- 2) A detailed review of capacity and demand has been undertaken in line with the existing 'Activity Plans' for 2022-2023 to understand key challenges and constraints on delivery
- 3) Increased presence and visibility of divisional management team in clinical areas has been achieved which will support the sought-after improvement in productivity

Management Operating System

- 1) Improved key planning processes through embedding 6-4-2 principles using CareCube's calendar view and rota application with key stakeholders in the labs
- 2) Dynamic performance review implemented through applying CareCube's data and reporting mechanisms which ensure evidence-based decision making when acting against persisting variances and under performance on KPIs
- 3) Daily, Weekly and Monthly tracking of output against the 'Activity Plans' is undertaken to ensure attainment of goals and understanding of issues preventing success

Further Opportunities

- 1) Resource allocation & session attainment monitoring through CareCube's rota stats functionality which will help prevent lost capacity and resource
- 2) Non-elective capacity planning check and balance process review to be installed
- 3) Further embed on the day cancellation review processes to mitigate avoidable cancellations or deferrals of cases utilising CareCube front end reporting



+6%

Increase in Touch Time
Utilisation



98%

Safety Checklist
Compliance



-28%

Reduction in WLI Spend



+10%

Increase in Procedures Per
Session – 500+ Cases Per Year